United States Postal Service®
INDUSTRY*ALERT*

November 9, 2021

[NOV-10-2021 DATA FEEDS] *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

Tomorrow (*Wednesday,* ***November 10,*** 2021), **from <mark>8:00 AM CT - 2:00 PM CT</mark>**, the United States Postal Service has scheduled maintenance which is critical to its technology infrastructure.

During the cited timeframe, there will be a "brief" impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

➢ ***USPS Returns and Outbound*** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification

➢ **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than the end of the day tomorrow [<mark>Wednesday, ***November 10,*** 2021</mark>].   However, following standard protocol - data processing will be monitored; and updated status assessment provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

##